



Oneroad Auto Service Center Company Profile

ONEROAD AUTO SERVICE CENTER is one of a kind **3S** (Sales, Spare parts, and Service provider for vehicles) and related products in the UAE with an area of 37000 sq. ft located on Sheikh Zayed Road, next to the Al Safa metro station. We have years of experience and have the reputation of being a customer-centric business.

We are a group company covering the wide range of automotive spectrum – **ONEROAD AUTO SERVICE CENTER, ONEBYONE CAR RENTAL LLC, ONEROAD AUTOMOTIVE ONE PERSON COMPANY LLC, RANKOIL COMPANY, ROYALE OIL**. We don't compromise on the quality of products and services we offer as we look for maximum customer satisfaction. Our vehicle service solutions focus on giving good care to the motor vehicle at the best price. We provide sales and services of quality Tires, Battery, Spare parts, Auto Body, and other material products from the leading brands. We help you to choose the best products for your vehicle.

1- We provide all kinds of services for car maintenance and accident repair. Our team consists of specially trained supervisors and technicians. We offer annual maintenance contracts and car maintenance service contract packages. We have trusted suppliers of spare parts at competitive prices in the market.

2- We can provide our services and solutions that will fix and maintain the problems faced by vehicles including technology and the team has exceptional skills in repairing electric cars.

Our services include:

- Customer service from Sunday to Saturday is open from 9:00 in the morning and closes at 6:00 in the evening.

Car repair - engine repair - electrical repair - repair of car bodies - repair of air conditioners - change of batteries - car paint - change of motor oils - repair and replacement of transmission oils - balance and air filling and change of tires.

- 24-hour car towing and towing service

- Car rental section (we have a group of cars for rent at prices that satisfy all customers).

3- One Road Car Service Center with an area of 37,000 square feet, accommodating 110 vehicles inside the workshop.

4- One Road Car Service Center is fully prepared to receive and repair all vehicles, regardless of the number of cars and the cost of repairing them.

5- Customer satisfaction level strategy and application of strict quality rules and others such as:

- Communicating with the customer after a week of service

- Directing the customer for troubleshooting and light services



- Promotional messages
- Warranty after repair and service

Additionally, we are the only authorized **CHINA FAW GROUP** service center in UAE.

ONEROAD AUTO SERVICE CENTER is **ISO 45001 (Occupational Health & Safety) & ISO 9001 (Quality Standard)** Certified; Moreover, we are registered in EVG.

Customer satisfaction with best and best competitive rates are our core values.

We are offering you the best Vehicles Service Proposal as per your vehicles requirements with Genuine parts including original OEM parts from the authorized dealers.

We provide special rates, discounts & services to our selected customers including free towing services 24 x 7 & free vehicle pick up & drop. We offer Annual Maintenance Contract and Warranty Service contract packages to our valued clients with customized rates.

OUR FACILITIES:

2 POST LIFTS	12
4 POST LIFTS	1
SCISSOR LIFTS	2
TYRE CHANGING MACHINE	1
WHEEL BALANCING MACHINE	1
WHEEL ALIGNMENT MACHINE	1
SPECIAL DIAGNOSING SCANNERS & TPMS	2
CHASSIS ALIGNMENT MACHINE	1
MIG WELDING MACHINE	1
SPOT WELDING MACHINE	1
ELECTRIC WELDING MACHINE	1
GAS WELDING MACHINE	2
DENT PULLER MACHINE	2
SPECIAL ENGINE REPAIR ROOM	1
PAINTBOOTH	3
DETAILING & POLISHING BOOTH	1
TINTING BOOTH	1
CAR WASHING AREA	3

OUR MANPOWER:

DIRECTOR-SERVICE CENTER	1
SERVICE MANAGER	1
WORKSHOP SUPERVISOR	1
SERVICE ADVISOR	2
SPARE PARTS DEPARTMENT	3



ONEROAD AUTO SERVICE CENTER

Plot 364-291 HongQi Showroom, Sheikh Zayed Road, 6517A Street,

Dubai, UAE T: +971 4 3853666

WARRANTY OFFICERS	2
SALES STAFFS	6
BODYSHOP ESTIMATOR	2
QUALITY CONTROLLER	1
AUTO MECHANICS	5
AC & ELECTRICAL TECHNICIAN	2
TIRE TECHNICIAN	2
BODYSHOP DENTER	4
BODYSHOP PAINTER	4
CAR WASHER	2
DRIVER	4
CLEANING STAFFS	3

Looking forward to your positive response and trustworthy business with your organization.

Best Regards,

Mr. Karim Hassan
Service Manager

karim@oneroadauto.com

+971 58 117 4348 / 04-385-3666

Location:





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